

REVERSE ALERT™ F.A.Q.

What is Reverse Alert™

Reverse Alert™ is a unique component to the County of Summit Emergency Notification and Warning System. The service is capable of warning citizens of severe threats to health and safety by sending emergency messages to email addresses, devices for the hard of hearing and telephone lines (business lines, cellular phones and home numbers).

When will Reverse Alert™ be activated?

Reverse Alert™ will be activated in the event an imminent threat to health and safety occurs in your community, such as: amber alerts, boil alerts, evacuations, etc.

Who receives Reverse Alert™ emergency messages?

All Summit County citizens with published telephone numbers listed in the white pages (business and residential lines) will receive Reverse Alert™ emergency messages. Messages will also be dispatched to citizens who register their communication devices for this unique service.

If I am already listed, why register my personal contact information?

The more personal lines of communication you register with Reverse Alert™, the more likely you are to receive an emergency message in a timely and efficient manner.

How do I register my personal contact information?

To register for Reverse Alert™, visit www.reversealert.net.

What if my personal contact information changes?

If there is a change to your personal contact information, simply access your Reverse Alert™ profile and update your information.

Will my personal contact information be shared with others?

No. All personal contact information registered in the Reverse Alert System will be protected and kept strictly confidential and will only be used for emergency purposes.